



LIMITED PRODUCT WARRANTY

INCLUDING OPTIONAL LABORSHIELD™ EXTENDED WARRANTY

Archipelago Lighting | Effective April 1, 2026

1. SCOPE AND APPLICABILITY

This Limited Product Warranty (“Warranty”) is provided by Archipelago Lighting, Inc. (“ALG” or “Seller”) for ARCHIPELAGO-branded LED lighting products and accessories (“Products”) that meet all of the following conditions: (a) the Product was purchased from an authorized ALG distributor or directly from ALG; (b) the Product was installed by a qualified, licensed electrician in compliance with all applicable electrical codes and the Product’s published installation instructions; and (c) the Product was in its original, unopened, and new condition at the time of installation.

This Warranty extends only to the original commercial, industrial, or professional end-user (“Buyer”). This Warranty is non-transferable. ALG disclaims all representations and warranties with respect to Products purchased from any person other than an authorized ALG distributor, or installed by any person other than a qualified, licensed electrician.

2. STANDARD WARRANTY PERIODS

During the applicable Warranty Period, ALG warrants that Products will be free from material defects in materials and workmanship under normal use and service conditions, and will perform substantially in accordance with their published specifications.

Tier	Included Product Lines	Years	Hours
PRO+	Infrastructure-Grade Outdoor OmniMax (High Mast), Abbey (Roadway) — rated for 24/7 continuous operation.	10 Years	100,000
PRO	CommercialPro Fixtures Linear High Bays (Titan-II, Tiny), Round High Bays (Jupiter-I, Atlas-II, Icarus-II), Area Lights (Liberty, Heritage, Plymouth-II), Post Tops (Symmetry, Unity), Canopy (Pathfinder), Cylinder Sconces (Aura), Strip Retrofit Kits (select@RCH).	7 Years	75,000
ECO	Commercial Fixtures Downlights (Solstice, Spectra, Astra, Nebula, Orbit, Eclipse, Lunar Eclipse), Back-Lit Panels (pro@RCH-II/III), Troffers (Luxmark, pro@RCH), Retrofit Kits (retro@RCH), Wall Packs (Atlanta, Nightwatch, Watchtower, Sentinel, Guardian, Ramparts, Wedge), Flood Lights (Everest), Sports Lighting (Beacon, Radiator, Illuminator), Canopy (Navigator), Vapor Tight (Eureka-II), Surface Mount (eCrescent), Stairwell/Linear (Waymark, Hallmark).	5 Years	50,000
Linear Lamps	LED Fluorescent & CFL Replacement Lamps LED T8, LED T5, LED U6, LED PL, LED PLL — all linear tube and compact pin-base lamps designed as direct replacements for fluorescent and CFL technologies. Includes Type A (ballast-compatible), Type B (line-voltage/direct-wire), and Type C (external driver) configurations.	7 Years	50,000

Decorative Lamps	Nostalgic, Vintage & Specialty Lamps A19, A15, B10, CA10, G25, G16.5, S14, Edison, Candelabra, Globe, Victorian, Radio, Tubular — all decorative filament LED lamps. Traffic PAR38 and specialty application lamps.	3 Years	25,000
-------------------------	---	----------------	---------------

The Warranty Period is the lesser of the years or hours stated above for the applicable tier, whichever occurs first.

Controls, Sensors & Life Safety Products

The following products carry standalone warranty periods that apply whether the product is sold individually or bundled with a host fixture.

Tier	Included Products	Years	Hours / Notes
const@NT Life Safety	Emergency & Life Safety Products Exit Signs (LEMNES series), Emergency Lights (LEMDF series), Emergency Battery Backups (EM series — Low, Mid, and High Power). UL924 and NFPA 101 listed. Split warranty: Electronics and housing are warranted for 5 years. Rechargeable batteries are warranted for 1 year. Battery degradation from normal charge/discharge cycling is not a defect.	5 Years (electronics) 1 Year (battery)	Per rated charge/discharge cycles
contr@LS BiLevel	BiLevel Occupancy & Vacancy Sensors All BiLevel-series occupancy, vacancy, and daylight sensors sold standalone or as field-installed accessories. Includes microwave and PIR detection models.	3 Years	N/A
contr@LS Smart	Networked & Smart Sensors contr@LS by @CS (Bluetooth mesh, cloud-managed) and contr@LS by Silvair (Bluetooth mesh) sensors and control nodes. Hardware warranty only — the @CS cloud platform and mobile application are governed by separate @CS Platform Terms of Service.	5 Years	N/A

Commencement. The Warranty Period commences on the earlier of (a) the installation date documented at warranty registration, or (b) ninety (90) days after the original purchase date from an authorized ALG distributor.

Tier Assignment. Each Product’s tier classification is stated on its published data sheet at www.archipelagolighting.com. Products introduced after the effective date of this Warranty will be assigned a tier on their data sheet. In the absence of a tier designation, the ECO tier applies for fixtures and the BiLevel tier applies for sensors.

Clearance and Overstock. Products sold as clearance, overstock, or liquidation carry the lesser of the applicable Warranty Period or the period stated at the time of sale.

Bundled Accessories. When sensors, controls, or emergency battery backups are sold as factory-integrated components of a host fixture, the accessory is warranted for the same period as the host fixture or the standalone accessory warranty period, whichever is longer. Third-party components not manufactured by ALG are not covered.

Software and Cloud Services. The contr@LS by @CS cloud platform, mobile application, firmware updates, and related digital services are not covered by this Product Warranty. These services are governed by the @CS Platform Terms of Service, available at www.archipelagolighting.com/acs-terms.

3. WHAT IS COVERED

This Warranty covers:

- Premature LED failure, including lumen depreciation exceeding 30% of initial rated output within the Warranty Period when operated within published specifications.
- Failure of LED drivers, power supplies, or integral electronic components rendering the Product non-functional.

- Manufacturing defects in housing, lens, reflector, or structural components that materially affect function or safety.
- Failure of powder coat or paint finish (cracking, peeling, excessive corrosion) when installed within rated environmental conditions.
- Failure of dimming functionality when operated with a dimmer listed on the applicable ALG Dimmer Compatibility List.
- Color temperature shift exceeding 180K from initial CCT within the Warranty Period under normal operating conditions, per ANSI C78.377.
- const@NT Life Safety: failure of emergency transfer circuitry, charging circuits, LED heads, or test/monitoring functions within the electronics warranty period. Battery capacity falling below 87.5% of rated emergency duration within the battery warranty period (1 year).
- contr@LS Sensors: failure of motion detection, daylight sensing, dimming output, or communication functions (Bluetooth, mesh networking) within the applicable warranty period.

4. WHAT IS NOT COVERED

This Warranty does not cover:

- Damage from misuse, mishandling, alteration, modification, tampering, or unauthorized repair.
- Damage from installation not complying with the Product's published instructions, applicable electrical codes, or the National Electrical Code (NEC).
- Operation outside published parameters including rated input voltage, ambient temperature range, maximum wattage, IP rating, and wet/damp/dry location designation.
- Damage from power surges, spikes, brownouts, or power quality events exceeding the Product's rated surge protection (on-board SPD ratings are stated on each data sheet).
- Catastrophic events: fire, flood, earthquake, lightning, explosion, or other acts of God.
- Normal wear, cosmetic changes, minor discoloration, or oxidation not affecting performance or safety.
- Accident, neglect, abuse, vandalism, or use in applications for which the Product is not designed.
- Products installed by persons other than qualified, licensed electricians.
- Dimming issues when operated with dimmers not listed on the ALG Dimmer Compatibility List. Actual dimming performance may vary by application.
- Products with serial numbers, date codes, or lot identification removed, altered, or illegible.
- Third-party sensors, controls, or components not manufactured by ALG.
- Shipping damage (governed by ALG's Sales Terms and Conditions).
- Any housing or enclosure that has been pierced, drilled, or penetrated for any purpose, including sensor or photocell installation, unless the penetration is sealed to maintain the Product's rated environmental protection.
- const@NT batteries: normal battery capacity degradation beyond the 1-year battery warranty period. Replacement batteries are available for purchase from ALG.
- contr@LS by @CS: cloud platform downtime, mobile application functionality, firmware compatibility, or connectivity issues caused by third-party network infrastructure, Bluetooth interference, or mobile device compatibility. These are governed by the @CS Platform Terms of Service.

5. WARRANTY REMEDY

If a Product fails to conform during its Warranty Period, ALG will, at its sole option: (a) replace the Product with a new or functionally equivalent Product at no charge; or (b) issue a pro-rated credit based on remaining Warranty life.

5.1 Conditions for Warranty Service

1. Submit a claim to warranty@archipelagolighting.com or (866) 912-3220 with the Product SKU, date code/lot number, proof of purchase, installation date, and defect description.

2. Provide photographic documentation of the defect, installation environment, and Product label.
3. Obtain an RMA number from ALG before returning any Product. Returns without a valid RMA will not be processed.
4. Return the defective Product freight prepaid, or provide ALG reasonable access for on-site inspection, at ALG's discretion.

5.2 Replacement Terms

ALG will ship replacements within five (5) business days if in stock, invoiced at the original purchase price due Net-30. The invoice is credited upon receipt of the defective Product within thirty (30) days. Unreturned defective Products result in the invoice becoming immediately due. If the original Product is discontinued, ALG will provide a functionally equivalent current-generation Product. One (1) replacement per unit per Warranty Period.

6. LABOR AND INSTALLATION COSTS

6.1 Standard Warranty – No Labor Coverage

Under this standard Warranty, ALG has no obligation to remove, de-install, re-install, or pay any costs in connection with the removal or installation of any Product. All labor, lift, crane, scaffolding, boom truck, and access equipment costs are the sole responsibility of Buyer.

6.2 LaborShield™ Extended Warranty Programs

ALG offers two optional extended warranty programs, purchased as line items on the original Product purchase order. LaborShield programs are allowance-based coverage products; they are not insurance policies and do not guarantee reimbursement of all costs incurred. Coverage is subject to all terms and conditions of this Warranty.

	warranty-10Yr-Limited	warranty-10Yr-Labor
Program Name	LaborShield™ 10-Year Extended Limited Warranty	LaborShield™ 10-Year Extended Warranty + Limited Labor
Price Per Unit	\$15.00	\$45.00
Warranty Extension	Extends standard warranty to 10 years or 100,000 hours, whichever occurs first	Extends standard warranty to 10 years or 100,000 hours, whichever occurs first
Labor Allowance	Not included	Up to \$50.00 per defective unit Subject to depreciation schedule (Section 6.3)
Aggregate Cap	N/A — product replacement only	Total labor payouts capped at 10% of total project Product value (Section 6.4)
Eligibility	PRO+, PRO, ECO, Linear Lamp, and const@NT Life Safety tier Products. contr@LS sensors not eligible.	PRO+, PRO, and ECO tier Products only. Lamps, const@NT, and contr@LS products not eligible.
Registration	Required within 90 days of installation	Required within 90 days of installation

6.3 Labor Allowance Depreciation Schedule (warranty-10Yr-Labor only)

The labor allowance under the warranty-10Yr-Labor program depreciates over the coverage period as follows:

Claim Period	Allowance Rate	Maximum Per Unit
Years 1 through 7	100%	\$50.00
Years 8 and 9	75%	\$37.50
Year 10	50%	\$25.00

The applicable depreciation rate is determined by the date the Warranty claim is approved by ALG, measured from the Warranty commencement date. The labor allowance is paid upon (a) confirmation of a covered Product defect, and (b) receipt of the installing electrician's invoice documenting the labor performed, including hours, hourly rate, and scope of work.

6.4 Per-Project Aggregate Cap

Total labor allowance payouts under the warranty-10Yr-Labor program for any single registered project (defined as all Products registered under the same site address and purchase order or group of related purchase orders) shall not exceed ten percent (10%) of the total Product purchase value for that project. Once the aggregate cap is reached, no further labor allowances will be paid for that project, regardless of remaining individual unit entitlements. Product replacement coverage under the standard Warranty continues unaffected by the aggregate cap.

6.5 LaborShield General Terms

- LaborShield programs must be purchased concurrently with the Product on the same purchase order. LaborShield cannot be added after the original order.
- Registration must be completed within ninety (90) days of installation at www.archipelagolighting.com/warranty, including: PO number, ALG invoice number, Product SKUs and quantities, installation date, site address, and installing electrician's name and license number.
- LaborShield coverage is non-transferable and applies only to the original registered installation site. Relocation of Products voids LaborShield coverage.
- LaborShield does not cover costs for lifts, cranes, scaffolding, boom trucks, or other specialized access equipment.
- LaborShield does not cover labor performed prior to RMA approval by ALG.
- Labor claims must be submitted within thirty (30) days of replacement Product shipment.
- One (1) replacement and one (1) labor claim per unit per Warranty Period.
- ALG reserves the right to modify LaborShield pricing, terms, and availability. Changes apply only to Products purchased after the modification date.

7. LIMITATION OF LIABILITY

7.1 Exclusive Remedy

THE REPLACEMENT, PRO-RATED CREDIT, AND LABORSHIELD ALLOWANCE (WHERE APPLICABLE) SET FORTH IN SECTIONS 5 AND 6 SHALL BE THE SOLE AND EXCLUSIVE REMEDY FOR ANY BREACH OF THIS WARRANTY.

7.2 Consequential Damages

ALG WILL NOT BE LIABLE FOR ANY CONSEQUENTIAL, INCIDENTAL, SPECIAL, PUNITIVE, OR EXEMPLARY DAMAGES, INCLUDING BUT NOT LIMITED TO: LOSS OF PROFITS OR REVENUES; LOSS OF USE OF THE PRODUCT OR ASSOCIATED EQUIPMENT; COST OF SUBSTITUTE PRODUCTS; DOWNTIME COSTS; OR THIRD-PARTY CLAIMS.

7.3 Liability Cap

ALG'S MAXIMUM AGGREGATE LIABILITY SHALL NOT EXCEED THE PURCHASE PRICE PAID BY BUYER FOR THE PRODUCT(S) GIVING RISE TO THE CLAIM, PLUS ANY LABORSHIELD ALLOWANCE TO WHICH BUYER IS ENTITLED UNDER SECTION 6.

7.4 Force Majeure

ALG SHALL NOT BE LIABLE FOR FAILURE OR DELAY DUE TO EVENTS BEYOND ITS REASONABLE CONTROL, INCLUDING: ACTS OF GOD; FIRE, FLOOD, EARTHQUAKE; WAR, TERRORISM, PUBLIC HEALTH EMERGENCIES; STATUTES, REGULATIONS,

EMBARGOES; SUPPLY CHAIN DISRUPTIONS; LABOR DISPUTES; OR SHORTAGE OF MATERIALS, POWER, OR TRANSPORTATION.

8. DISCLAIMER OF OTHER WARRANTIES

ALG MAKES NO OTHER WARRANTIES, EXPRESS, IMPLIED, STATUTORY, OR OTHERWISE, INCLUDING WITHOUT LIMITATION WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. SOME STATES DO NOT ALLOW EXCLUSION OR LIMITATION OF IMPLIED WARRANTIES, SO THE ABOVE MAY NOT APPLY IN FULL. THIS WARRANTY GIVES BUYER SPECIFIC LEGAL RIGHTS; BUYER MAY HAVE ADDITIONAL RIGHTS VARYING BY STATE.

9. CLAIMS DOCUMENTATION AND TRACEABILITY

All claims must reference the Product SKU and date code or lot number. ALG may require photographic evidence of the defect, installation environment, electrical configuration, and Product labeling. ALG reserves the right to examine returned Products and is the sole judge of whether a Product is defective and covered. Failure to return a Product for analysis when requested voids the claim.

10. PRODUCT ADVISORIES

If ALG identifies a systemic defect affecting a specific batch, lot, or date code range, ALG may issue a Product Advisory identifying affected SKUs, describing the defect, recommending corrective action, and providing any enhanced remedies ALG elects to offer. Product Advisories do not create obligations beyond this Warranty unless expressly stated.

11. LIGHTING DESIGN DISCLAIMER

Lighting layouts, photometric calculations, and application recommendations are advisory and for informational purposes only. ALG does not warrant compliance with regulatory codes unless expressly stated. Field conditions must be verified by the specifying professional.

12. INTELLECTUAL PROPERTY

All ALG trademarks, copyrights, patents, and intellectual property are owned exclusively by ALG. This Warranty grants no IP license except as necessary to identify Products for resale per ALG's Sales Terms.

13. REGULATORY COMPLIANCE

Products meet applicable UL, DLC, ENERGY STAR, FCC, and other standards per each data sheet. Buyer is responsible for compliance with local regulations. ALG will make reasonable efforts to inform Buyer of known restrictions but Buyer indemnifies ALG against penalties from non-compliance.

14. TRADE AGREEMENTS ACT

Except as stated on a Product data sheet, ALG makes no TAA, BAA, or country-of-origin representations. Buyer must verify compliance for specific procurement requirements.

15. ENVIRONMENTAL ATTRIBUTES

ALG retains all rights to Environmental Attributes associated with Products, including carbon credits, energy efficiency resources, and emissions reduction credits. Buyer shall not enroll Products in programs transferring Environmental Attributes except utility rebate programs.

16. GENERAL PROVISIONS

These terms are governed by California law. Actions must be brought within one (1) year in San Bernardino County courts. ALG may modify this Warranty prospectively. This Warranty, together with ALG's Sales Terms, IMAP Policy, and any LaborShield registration, constitutes the entire agreement. If any provision is held invalid, the remainder continues in force.

Archipelago Lighting, Inc.

4615 State Street, Montclair, CA 91763 | (866) 912-3220 | www.archipelagolighting.com
warranty@archipelagolighting.com | Rev. 2026-04